**From CATs to KATs**

**Author’s bio**

**Luís Trigo** has a BSc on Economics and a MSc in Data Analysis and Decision Support Systems from the Faculty of Economics of the University of Porto. He worked for several years in publishing and marketing management, and he taught subjects focussing on technology and society. Currently, he works on Natural Language Processing and Business Process Consultancy for global companies, while collaborating with LIAAD (the Laboratory of Artificial Intelligence and Decision Support) at INESC TEC, doing research on the fields of Data Mining, Information Retrieval, Social Network Analysis and Visualization. Currently, he is writing a dissertation for the PhD on Human Language Technologies in the Faculty of Arts of the University of Porto.